

PROVIDING EFFECTIVE SOLUTIONS

Healthcare Quality Strategies, Inc., (HQSI), a nonprofit corporation, has been an innovative leader in evaluating and improving healthcare in New Jersey for more than 25 years. As the federally designated quality improvement organization (QIO) for New Jersey under contract with the Centers for Medicare & Medicaid Services (CMS) since 1984, HQSI has been responsible for implementing the federal government's healthcare quality improvement (QI) agenda in our state.

HQSI has designed and implemented a wide range of healthcare solutions tailored to the needs of both public and private-sector partners. Our diverse partner base has benefited from our unique quality improvement and utilization management expertise.

HQSI's mission is to accelerate healthcare quality improvement through a collaborative and interactive process with the healthcare community.



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ACCELERATING HEALTHCARE QUALITY IMPROVEMENT

HQSI'S ROLE IN SHAPING HEALTHCARE QUALITY

Healthcare Quality Strategies, Inc., (HQSI) plays an integral role in improving healthcare and improving lives in New Jersey. As the state's quality improvement organization (QIO), HQSI provides in-depth quality evaluation as well as useful tools and resources to the healthcare community. As expert consultants, HQSI's goal is to support a healthcare system where every person receives the right care every time.

What HQSI Does

- Partners with providers, stakeholder organizations, communities, and consumers to make healthcare safer, more efficient, and more effective
- Supports provider efforts to attain high-quality, patient-centered care with the best possible outcomes
- Works on targeted quality improvement (QI) projects
- Assists providers with the optimization and use of health information technology
- Conducts mandatory medical review to ensure Medicare beneficiaries receive medically necessary, quality care in the appropriate setting

How HQSI Does It

HQSI fulfills its mission by serving consumers and the healthcare community as:

- *QI experts*: HQSI creates, collects, and shares evidence-based, and actionable tools and resources for QI activities on a wide range of subjects

- *Educators and trainers*: HQSI develops and offers QI training sessions, webcasts, and conferences, and collaborates with many partners across the state
- *Consultants and supporters*: HQSI helps providers identify opportunities for improvement, measure current practice, determine goals for change, implement changes, and evaluate results
- *Facilitators and conveners*: As a neutral, independent organization, HQSI brings together diverse provider and community groups that have shared goals and agendas around quality and safety
- *Data resource*: HQSI advises providers on collecting and using valid, reliable data for quality assurance and improvement. HQSI also helps provider organizations collect and submit data for QI initiatives and public reporting
- *Consumer resource*: HQSI provides health education and information to consumers to help them more wisely navigate and use the healthcare system

Highly Qualified Professional Staff

Clinical/QI

- Physicians
- Pharmacists
- Registered Nurses

Research

- Epidemiologists
- Health Services Researchers
- Librarian

Technical

- Physician Office Electronic Health Record System and Workflow Redesign Specialists
- Information Systems Analysts
- Statisticians
- Communications Specialists
- Process Improvement/QI Professionals
- Coding Professionals

HQSI's QI and Medical Review Services

- Designs, monitors, and evaluates QI activities
- Provides technical assistance to providers and communities
 - Individual assistance
 - Collaborative work
- Coalition, development, and support
- Provider, community, and statewide education
 - Targeted education, materials
 - Learning networks
 - Change management
 - Innovation spread

